

Borough of Naugatuck's Automated Trash & Recycling Collection - Frequently Asked Questions (FAQ's)

The Borough of Naugatuck began a new automated curbside trash & recycling collection system in November 2010. In August 2013 the distribution was completed.

Currently we are contracted with USA Hauling & Recycling (formerly Copes) for all curbside collection in Naugatuck.

Residents should call USA Hauling directly with collection questions at 1-860-609-4081. Residents call also call Naugatuck Public Works Dept. 203-720-7071 or email Publicworks@naugatuck-ct.gov with issues or to report damaged or missing carts.

Automated trash & single stream recycling is easy!

- Please leave at 2 ft. between carts. The truck arm needs this room to grab the carts.
- Don't place carts near obstructions, mailboxes, under low hanging trees or wires, or behind cars.
- Don't place carts against walls, basketball hoops or cars.
- Don't overload your cart. The lid must be fully closed which will keep out snow, rain & animals.
- Place the cart with the lid opening to the street.
- Please Recycle!!! We are currently paying as taxpayers paying in excess of \$90.00 per ton to dispose of trash which is a cost to the Borough in excess of \$700,000. Single stream has made it easy for residents to mix all acceptable materials (please see regulations) into one cart.

FAQ's

Why wasn't my trash or recycling collected?

If carts are not accessible to the mechanical arm on the truck it will not be collected.

Carts must be 2ft apart.

Lid opening towards the road

If the driver observes unacceptable material in the cart, it will not be emptied.

Recycling is collected bi-weekly, please review the calendar to confirm that indeed this is collection week.

Can I get a smaller cart?

If you feel the carts are too big to handle and would like a smaller size please call Public Works to discuss your options, Keep in mind that extra bagged trash will not be accepted so keeping with the largest size will allow for occasional extra trash or recyclables.

I have more material than can fit in the cart each week, can I get a second one?

First, please refer to the acceptable recycling list, you may be surprised at the types of materials that are now accepted.

If you occasionally have extra bags you can bring those bags to Recycling Center during their regular hours for a fee of \$1-\$2 per bag depending on the size.

If you would like an additional trash cart the cost is a one-time fee of \$60 for the cart and an annual service fee of \$150.00 per year. One additional Recycling cart is free!

What do I do with the carts when I move?

The carts are the Property of the Borough belong to the address that the serial number was assigned to.

What if my cart is broken?

Please contact Public Works to request a repair or replacement at 203-720-7071 or Publicworks@naugatuck-ct.gov.

Can I use another container besides the Borough issued cart?

No, Only the Borough of Naugatuck issued cart will be collected. All loose bags or misc. trash bins will not be collected.

Please see the calendar holiday schedules and recycling weeks.

Please see the Automated Curbside Regulations for acceptable and not acceptable items.

Please contact the Public Works office if you have any further questions or concerns: 203-720-7071 or Publicworks@naugatuck-ct.gov.