

## ***Borough of Naugatuck's Automated Trash & Recycling Collection –***

### ***Frequently Asked Questions (FAQ'S)***

The Borough of Naugatuck began a new automated curbside trash & recycling collection system in November 2010. In August 2013 the distribution was completed.

Currently, we are contracted with USA Hauling & Recycling (formerly Copes) for all curbside collection in Naugatuck.

**Residents should call USA Hauling directly with collection questions at 1-860-609-4081.** Residents should call the Naugatuck Public Works Dept. at 203-720-7071 or email [publicworks@naugatuck-ct.gov](mailto:publicworks@naugatuck-ct.gov) with issues or to report damaged or missing carts.

#### Automated trash & single stream recycling is easy!

- Please leave at least 3 ft. between carts. The truck arm needs this room to grab the carts.
- Don't place carts near obstructions, mailboxes under low hanging trees or wires, or behind cars.
- Don't place carts against walls, basketball hoops, or cars.
- Don't overload your cart. The lid must be fully closed which will keep out snow, rain & animals.
- Place the cart with the lid opening to the street.
- Please recycle!!! We are currently paying as taxpayers in excess of \$90.00 per ton to dispose of trash which is a cost to the Borough in excess of \$700,000. Single stream has made it easy for residents to mix all acceptable materials (please see regulations) into one cart.

#### **FAQ'S**

##### ***Why wasn't my trash or recycling collected?***

If carts are not accessible to the mechanical arm on the truck it will not be collected.

Carts must be 3 ft. apart.

Lid opening toward the road.

If the driver observes unacceptable material in the cart, it will not be emptied.

Recycling is collected bi-weekly, please review the calendar to confirm that this is collection week.

##### ***Can I get a smaller cart?***

If you feel the carts are too big to handle and would like a smaller size please call Public Works to discuss your options. Keep in mind that extra bagged trash will not be accepted so keeping with the largest size will allow for occasional extra trash or recyclables.

##### ***I have more material than can fit in the cart each week. Can I get a second one?***

If you occasionally have extra bags you can bring those bags to the Transfer Station during their regular hours for a fee of \$1-\$2 per bag depending on the size.

If you would like an additional trash cart the cost is a one-time fee of \$70 for the cart and an annual service fee of \$175.00 per year. Once additional recycling cart is free.

**What do I do with the carts when I move?**

The carts are the property of the address that the serial number was assigned to, therefore they should be left at the property.

**What if my cart is broken?**

Please contact Public Works to request a repair at 203-720-7071 or [publicworks@naugatuck-ct.gov](mailto:publicworks@naugatuck-ct.gov).

**Can I use another container besides the Borough issued cart?**

No, only the Borough of Naugatuck issued carts will be collected. All loose bags, or miscellaneous trash bins will not be collected.

**Please see the calendar holiday schedules and recycling weeks.**

**Please see the Automated Curbside Regulations for more information.**

**Please visit [www.recyclect.com](http://www.recyclect.com) for lists of acceptable and not acceptable items.**

Please contact the Public Works office if you have any further questions or concerns: 203-720-7071 or [publicworks@naugatuck-ct.gov](mailto:publicworks@naugatuck-ct.gov).